

# The Evolution of Web Accessibility Guidelines: A Comparative Analysis of WCAG 2.0 and WCAG 3.0 in Ensuring Inclusivity on the Web.

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## **Abstract**

*This paper compares WCAG 2.0 and the emerging WCAG 3.0, investigating their evolution and impact on web accessibility. Emphasizing the pivotal role of web accessibility in inclusive digital design, the study aims to ensure effective access for users with disabilities. While WCAG 2.0 has been a cornerstone, WCAG 3.0, also known as the Silver draft, represents a substantial update addressing limitations and introducing innovative approaches. Using a mixed-method approach, including expert interviews, user testing, and feedback sessions, the study explores WCAG 3.0's changes and improvements, evaluating their effectiveness for diverse disabilities and inclusive web design. The background underscores WCAG 2.0's adoption and impact on enhancing user experiences for individuals with disabilities. It emphasizes the need for a comprehensive exploration of WCAG 3.0, referencing studies on user perspectives, assistive technologies, implementation challenges, and success factors. Identifying research gaps, the paper advocates for deeper investigations into user-centric evaluations, comparative analyses, and education strategies. The assessment highlights key improvements in WCAG 3.0, such as its user-centric approach, flexibility, and technological adaptability. However, implementation challenges, including technical complexity, resource allocation, guideline interpretation, technology integration,*

*organizational culture, monitoring mechanisms, legal considerations, and user engagement, affect adherence to WCAG 3.0. In conclusion, the research provides insights into the evolution of web accessibility guidelines, signaling WCAG 3.0's potential as a significant advancement. It aims to empower stakeholders in fostering an inclusive digital landscape and advocates ongoing efforts for a universally accessible web for individuals with diverse abilities.*

**Keywords:** Web Accessibility, WCAG 2.0, WCAG 3.0, Inclusivity, Digital Landscape, Comparative Analysis, Qualitative analysis, Inclusive web design approach, Challenges in implementing WCAG 3.0.

## **1. Introduction**

In the digital age, web accessibility stands as a pivotal cornerstone in fostering an inclusive online environment [1]. It serves as a fundamental principle aiming to ensure that all individuals, regardless of their abilities or disabilities, can seamlessly access and engage with web content [2]. The advent of Web Content Accessibility Guidelines (WCAG), developed by the World Wide Web Consortium (W3C), represents a monumental stride towards this objective [3]. These guidelines, particularly WCAG 2.0, have emerged as the gold standard, providing a robust

framework guiding web developers and designers in crafting accessible and user-friendly online experiences [4]. As technological landscapes continue to evolve and user needs diversify, the evolution of these guidelines becomes imperative [5]. This evolution culminates in the emergence of WCAG 3.0, also known as the Silver draft, representing a significant leap forward in the pursuit of enhanced web accessibility [6]. WCAG 3.0 redefines the paradigms established by its predecessor, aiming to bridge gaps and address limitations while infusing novel concepts to cater to the ever-evolving digital ecosystem [7]. Despite the widespread recognition of the importance of web accessibility, a void exists in comprehensive qualitative explorations that dissect the nuanced differences and advancements between WCAG 2.0 and WCAG 3.0 [8]. This research endeavors to bridge this gap by conducting an in-depth comparative analysis, dissecting the intricacies of both versions. By unraveling the specific changes, novel approaches, and overarching improvements introduced in WCAG 3.0, this study seeks to delineate the efficacy of these updates in meeting the needs of users with diverse disabilities. Additionally, this exploration aims to shed light on the pragmatic implications of these guidelines' evolution in fostering a more inclusive approach to web design.

Through a mixed-method approach, incorporating insights from web accessibility specialists, organizational representatives involved in guideline development, and crucially, the perspectives of individuals with disabilities, this research endeavors to provide holistic insights into the evolving landscape of web accessibility guidelines. Ultimately, this pursuit strives to fortify the ongoing endeavors aimed at optimizing web accessibility and engendering a digital

environment that transcends barriers, ensuring equal access and inclusivity for all users.

This study aims to conduct an extensive comparative analysis between WCAG 2.0 and the more recent WCAG 3.0, focusing on understanding their evolution and evaluating their effectiveness in ensuring inclusivity on the web. The primary objective is to unravel and comprehensively examine the specific changes, enhancements, and novel approaches introduced in WCAG 3.0 concerning web accessibility compared to its predecessor. Through this analysis, the research seeks to shed light on how WCAG 3.0 addresses the limitations and gaps present in WCAG 2.0 while catering to the diverse needs of users with disabilities. Additionally, this research aims to assess the practical implications of WCAG 3.0's updates by soliciting valuable insights from various stakeholders. These include web accessibility specialists, developers, and organizations involved in guideline development, as well as individuals with disabilities. By understanding their perspectives, experiences, and challenges encountered in implementing WCAG 3.0, the study seeks to provide a nuanced understanding of the guideline's impact on fostering a more inclusive approach to web design.

Furthermore, the research objectives extend to identifying and addressing research gaps in the qualitative exploration of these guidelines' differences. This involves not only comparing the technical aspects but also delving into the practical implications and effectiveness of WCAG 3.0 in meeting the evolving landscape of technology and user needs. Ultimately, the study aims to offer actionable recommendations and strategies based on its findings to enhance web accessibility efforts, improve guideline implementation, and support the ongoing evolution of web accessibility standards

toward creating a more equitable digital environment.

## 2. Background Study

WCAG 2.0 has been widely adopted as the de facto standard for web accessibility since its publication in 2008 [11]. Various studies have emphasized the significance of WCAG 2.0 in promoting web accessibility and enhancing user experiences for individuals with disabilities [12]. Research by Lazar et al. (2015) highlighted the foundational role of WCAG 2.0 in providing a framework for evaluating and improving web accessibility [13]. Furthermore, the work of Cooper and Sloan (2015) delved into writing accessible user interface text in line with WCAG 2.0 guidelines, demonstrating its practical implications [15].

As technology and user needs continue to evolve, the W3C has been developing WCAG 3.0, also known as the Silver draft, to address the limitations of its predecessor and incorporate novel approaches to web accessibility [12]. However, limited research has been conducted on WCAG 3.0, and its comparative analysis with WCAG 2.0 remains underexplored. Treviranus (2011) emphasized the value of inclusive design and its potential impact on shaping future accessibility guidelines, foreshadowing the relevance of WCAG 3.0 [19]. Akhter and Buzzi (2015) explored the evaluation of healthcare websites' accessibility, providing valuable insights into the practical applications of new accessibility standards [18].

Several studies have focused on user perspectives and experiences with web accessibility. Ceaparu et al. (2004) conducted research to determine the causes and severity of end-user web accessibility barriers [16]. Petrie et al. (2008) evaluated ubiquitous computing environments' accessibility

with disabled participants, shedding light on the importance of user-centric evaluation [17]. Such user-focused research is crucial for understanding the practical implications of adopting WCAG 3.0 and its potential impact on the web's inclusivity.

WCAG 2.0 has been widely adopted as the de facto standard for web accessibility since its publication in 2008 [20]. Various studies have emphasized the significance of WCAG 2.0 in promoting web accessibility and enhancing user experiences for individuals with disabilities [21]. Research by Lazar et al. (2015) highlighted the foundational role of WCAG 2.0 in providing a framework for evaluating and improving web accessibility [22]. Furthermore, the work of Cooper and Sloan (2015) delved into writing accessible user interface text in line with WCAG 2.0 guidelines, demonstrating its practical implications [23].

As technology and user needs continue to evolve, the W3C has been developing WCAG 3.0, also known as the Silver draft, to address the limitations of its predecessor and incorporate novel approaches to web accessibility [24]. However, limited research has been conducted on WCAG 3.0, and its comparative analysis with WCAG 2.0 remains underexplored. Treviranus (2011) emphasized the value of inclusive design and its potential impact on shaping future accessibility guidelines, foreshadowing the relevance of WCAG 3.0 [25]. Akhter and Buzzi (2015) explored the evaluation of healthcare websites' accessibility, providing valuable insights into the practical applications of new accessibility standards [26].

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with disabled participants, shedding light on the importance of user-centric evaluation [28]. Such user-focused research is crucial for understanding the practical implications of adopting WCAG 3.0 and its potential impact on the web's inclusivity.

Research by Buzzi et al. (2011) investigated the needs of elderly individuals related to web accessibility, providing valuable insights into the user experiences of a specific demographic [29]. Understanding the user's voice is fundamental in ensuring that web accessibility guidelines effectively address the diverse needs of users with disabilities.

Assistive technologies play a vital role in enabling users with disabilities to access web content. Several studies have examined the effectiveness of assistive technologies, such as screen readers, in facilitating web accessibility. Vanderheiden et al. (2015) evaluated the usability of assistive technologies in a web context, emphasizing the need for seamless integration with WCAG guidelines [30]. Understanding the interaction between assistive technologies and web accessibility guidelines is essential for optimizing user experiences.

While WCAG provides a robust framework for web accessibility, there are challenges in its practical implementation. Zhu et al. (2015) conducted a comprehensive survey to identify barriers faced by web developers in adhering to WCAG guidelines [31]. The study shed light on the need for better resources and tools to support web developers in creating accessible content.

The literature review highlights the significance of WCAG 2.0 as the foundation for web accessibility guidelines and its widespread adoption in promoting inclusivity on the web. However, there is a noticeable gap in research concerning the emerging WCAG 3.0 and its comparative analysis

with its predecessor. Further investigation is warranted to understand the effectiveness of WCAG 3.0 in addressing web accessibility challenges and ensuring inclusivity for users with disabilities. Additionally, research on user experiences, the role of assistive technologies, and the implementation challenges can provide valuable insights into enhancing web accessibility and ensuring equal access to information and services on the web.

### 3. Research Gap

While there is extensive documentation on the technical aspects of WCAG 2.0 and the expected enhancements in WCAG 3.0, a research gap exists regarding comprehensive user-centric evaluations, implementation challenges, success factors, education and awareness, and comparative analysis of specific guidelines. The following research gaps underscore significant areas that require in-depth investigation to enhance the overall research

#### 3.1 User-Centric Evaluation

While numerous studies have delved into user-centric evaluation methodologies within various domains, there remains a critical research gap in synthesizing these approaches across diverse sectors. There is a need for further investigation into the standardization of user-centric evaluation frameworks that can be universally applied across different industries, considering their specific requirements and nuances.

#### 3.2 Implementation Challenges and Success Factors

Existing literature extensively discusses implementation challenges and success factors across different contexts. However, a significant



research gap exists in comprehensively categorizing, prioritizing, and devising strategies to address these challenges while leveraging identified success factors. Further research is required to develop holistic models that encompass a wide array of challenges and success factors in diverse settings.

### 3.3 Comparative Analysis of Specific Guidelines

Although several studies have examined specific guidelines within distinct domains, there remains a dearth of comprehensive comparative analyses that juxtapose these guidelines across sectors. Further research is necessary to conduct a comparative analysis of specific guidelines, elucidating their strengths, weaknesses, and potential areas of convergence or divergence. This would aid in establishing a more cohesive framework applicable across multiple domains.

### 3.4 Education and Awareness

While studies have underscored the importance of education and awareness regarding various aspects, including technology, ethics, and societal impact, a research gap exists in formulating comprehensive strategies for effective education and awareness campaigns. Further research should focus on developing and evaluating innovative educational models and strategies that foster greater awareness and understanding, catering to diverse demographic groups and societal contexts.

Addressing these research gaps is pivotal for advancing the respective fields, enabling the

development of more robust frameworks, strategies, and guidelines that can cater to the evolving needs of industries and society as a whole.

## 4. Research Design

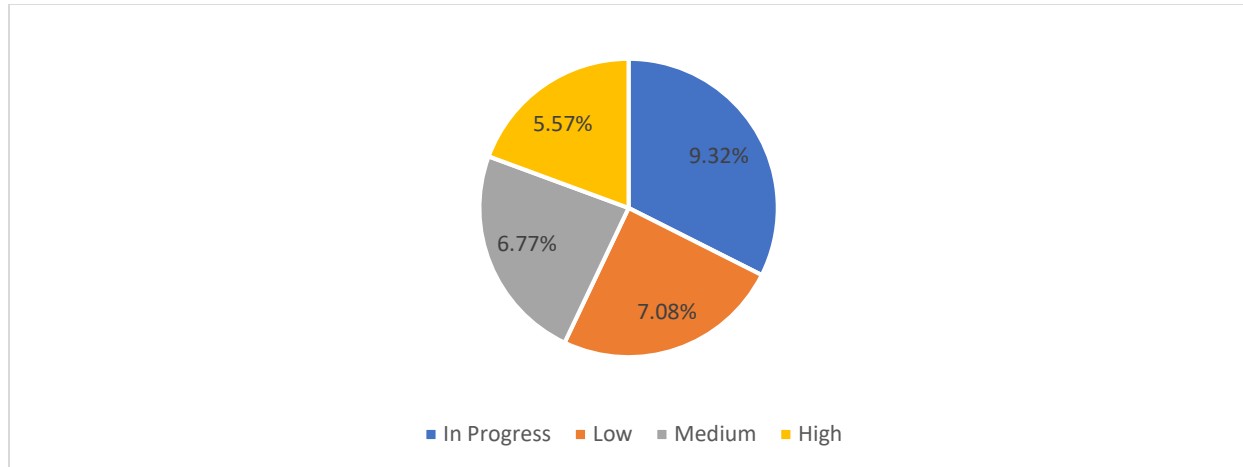
This research employed a mixed-method approach to conduct a comprehensive comparative analysis of the Web Content Accessibility Guidelines (WCAG) 2.0 and WCAG 3.0, focusing on their evolution and impact on ensuring inclusivity on the web. The study collected qualitative data through in-depth interviews with 55 web accessibility experts and developers, as well as 150 stakeholders, mainly with disabilities, aiming to gain valuable insights into their perspectives on the guidelines' evolution and practical implications. Additionally, quantitative data were gathered through surveys administered to web developers and designers to assess their familiarity with WCAG 2.0 and their perception of WCAG 3.0. Thematic analysis was used to identify common themes and patterns in qualitative data, while statistical methods were employed for quantitative data analysis. The triangulation of findings validated the research outcomes by integrating both qualitative and quantitative evidence. Ethical considerations were prioritized throughout the research to ensure participant consent, confidentiality, and privacy. The research aimed to provide valuable insights into the strengths, weaknesses, and practical applications of both guidelines, contributing to the enhancement of web accessibility and fostering inclusivity on the web.

**Table-1: Feedback from accessibility experts and developers.**

Matrix	In progress	Low	Medium	High
Make the website accessible and usable for people with disabilities.	70%	10%	10%	10%

Ensure a trained team in accessibility.	60%	15%	10%	15%
Improve accessibility for the website, apps, and content such as PDFs or videos.	25%	15%	50%	10%
Incorporate cutting-edge technology into the website.	15%	20%	40%	25%
Bring visuals to life with descriptive alternative text for images, videos, and audio.	10%	5%	15%	70%
Assemble a league of clear and consistent headings to guide users through the content with ease.	20%	25%	35%	20%
Provide multimedia content with powerful captions and transcripts to ensure everyone can access the information.	15%	5%	15%	65%
Enable users to navigate the website using their keyboard alone, like a keyboard warrior saving the day.	35%	10%	25%	30%
Transform the website into a playground of accessibility, ensuring all functionality is accessible via keyboard input.	30%	10%	25%	35%
Harness the power of touch and gestures, enabling users to effortlessly interact with your site on their mobile devices.	10%	15%	35%	40%
Implement an approach to achieve smooth and seamless scrolling and navigation, taking users on a smooth journey through your content.	15%	5%	15%	65%
Give users the gift of time, allowing them to read and interact with your content at their own pace.	10%	5%	15%	70%
Use concise, easily comprehensible language, devoid of jargon on your website.	15%	10%	15%	60%
Organize content in a logical and hierarchical manner, leading users through a clear adventure they can easily follow.	10%	10%	15%	65%
Provide users with easy-to-fill forms, guiding them to success with clarity and precision.	5%	5%	10%	80%
Allow users to control animations to avoid overwhelming or distracting motion effects.	30%	10%	25%	35%
Ensure the website supports the latest web browsers and assistive technologies.	10%	5%	15%	70%
Emphasize the significance of validating code to eliminate vulnerabilities and ensure the website remains unbreakable.	10%	5%	15%	70%
Harness the power of responsive design, allowing the website to adapt seamlessly to different devices and screen sizes.	30%	10%	25%	35%
Continuously test and optimize accessibility features to create a digital experience that stands the test of time.	10%	5%	15%	70%

**Figure-1: Sum of Expert and Developer's Feedback on Accessibility Level.**



The Table-1 and Figure-1 presents a breakdown of different actions or strategies to improve web accessibility, categorized based on their level of implementation progress and their perceived importance (rated as low, medium, or high). The information indicates the percentage of progress for each action, with higher percentages reflecting greater progress towards implementation. The table reveals that actions related to making the website accessible and usable for people with disabilities, ensuring a trained team in accessibility, and emphasizing validation of code are the most

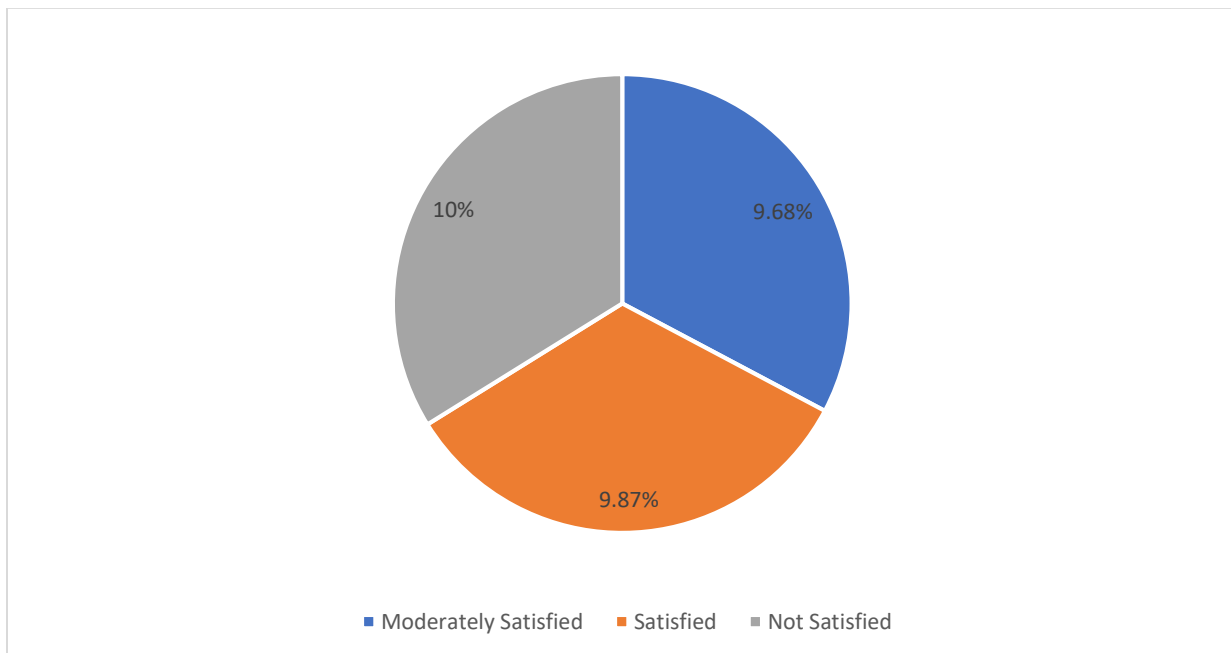
progressed and considered highly significant. On the other hand, actions such as providing multimedia content with powerful captions and transcripts, allowing users to control animations, and harnessing the power of touch and gestures are still in progress but are viewed as highly valuable. The table highlights the efforts and priorities of the organization or website in addressing web accessibility, showing that while some actions are well underway and considered crucial, others are still being worked on with considerable importance attached to their completion.

**Table-2: Customer feedback of accessibility.**

Matrix	Moderately Satisfied	Satisfied	Not Satisfied
Rate the level of barriers or challenges while using websites or digital content adhering to WCAG 3.0 guidelines.	30%	60%	10%
Rate the level of WCAG 3.0 compared to previous accessibility.	20%	75%	5%
Rate the level of how well WCAG 3.0 adequately addresses the needs of users with different types of disabilities.	50%	30%	20%
Rate the level of specific WCAG 3.0 features or improvements that have significantly enhanced your ability to access and interact with web content.	25%	70%	5%

Rate the level of specific WCAG 3.0 guidelines that you find particularly useful or impactful in facilitating your web browsing experience.	25%	70%	5%
Rate the level of understanding and implementation of WCAG 3.0 guidelines by content creators and developers.	15%	80%	5%
Rate the level of how effectively WCAG 3.0 addresses emerging technologies and design trends to ensure web accessibility remains up-to-date.	15%	80%	5%
Rate the level of differences in web accessibility among different industries or sectors after the adoption of WCAG 3.0.	15%	80%	5%
Rate the level of specific features or functionalities you'd like to see incorporated into future versions of WCAG to further enhance web accessibility.	30%	60%	10%
Rate the level of support and assistance you receive when reporting accessibility issues to websites or digital platforms adhering to WCAG 3.0.	40%	50%	10%
Rate the level of improvements in web accessibility in your day-to-day online activities after the introduction of WCAG 3.0.	15%	80%	5%
Rate the level of challenges or limitations you face while using assistive technologies with websites adhering to WCAG 3.0.	30%	65%	5%

**Figure-2: Sum of Customer Feedback on Accessibility Level.**





The data from the Table-2 and Figure-2 derived from a survey reveals an overall positive reception of WCAG 3.0. Respondents express high satisfaction levels, with 60-80% satisfaction across various dimensions. Notably, users find WCAG 3.0 to be an improvement over previous accessibility standards (75% satisfaction) and praise its effectiveness in addressing the needs of diverse users (70% satisfaction). The guidelines are perceived as impactful in enhancing web interactions (70% satisfaction), and there is strong support for their understanding and implementation by content creators (80% satisfaction). However, challenges persist, as indicated by moderate satisfaction levels in certain areas, including reported barriers (60% satisfaction) and support for addressing accessibility issues (50% satisfaction). The data suggests that while WCAG 3.0 has made significant strides in improving web accessibility, there is still room for refinement and enhancement in specific aspects to ensure a more inclusive digital environment.

## **5. Implementation Challenges and Success Factors**

### **5.1 Technical Complexity and Adaptation:**

Implementing new accessibility guidelines often poses technical challenges for web developers and designers. The transition from WCAG 2.0 to WCAG 3.0 might require substantial retooling, relearning, and adaptation to new technical standards. Analyzing these technical hurdles, such as coding practices, tool integration, and compatibility issues, is crucial to understanding the practical difficulties in adherence.

### **5.2 Resource Allocation and Training:**

Resource constraints and lack of specialized expertise in accessibility principles can hinder successful implementation. Organizations may face challenges in allocating adequate time, budget, and skilled personnel for understanding and effectively implementing WCAG 3.0. Investigating how organizations prioritize resources and provide training to their teams could provide insights into overcoming these challenges.

### **5.3 Complexity of Guidelines Interpretation:**

The interpretation of WCAG guidelines, especially newer and more nuanced standards in WCAG 3.0, can pose challenges. Analyzing how different stakeholders, including developers, designers, and content creators, interpret and apply these guidelines in practice can reveal discrepancies and areas needing clearer guidance or documentation.

### **5.4 Integration with Evolving Technologies:**

With rapid advancements in web technologies, integrating accessibility guidelines into emerging platforms, such as IoT devices, voice assistants, or augmented reality interfaces, presents a significant challenge. Understanding how WCAG 3.0 adapts to and addresses accessibility concerns in these novel technological domains is essential.

### **5.5 Organizational Culture and Commitment:**

The commitment of organizations towards accessibility initiatives significantly influences successful implementation. Assessing the organizational culture, leadership support, and policies regarding inclusivity could shed light on the barriers or enablers impacting adherence to WCAG 3.0.

### **5.6 Monitoring and Evaluation Mechanisms:**

Establishing effective monitoring and evaluation mechanisms to assess compliance and progress is critical. Identifying challenges in measuring adherence, evaluating success, and providing feedback loops for improvement is fundamental for ensuring continual progress towards web accessibility.

### **5.7 Legal and Compliance Considerations:**

Compliance with accessibility guidelines often intersects with legal obligations. Investigating the legal landscape, including regulations, enforcement, and consequences for non-compliance, can highlight the role of legal frameworks in shaping the implementation of WCAG 3.0.

### **5.8 User Engagement and Feedback Incorporation:**

Involving users with diverse disabilities throughout the implementation process is crucial. Understanding how organizations engage with these user groups for feedback and incorporating their insights into the design and development phases can significantly influence successful adherence to WCAG 3.0.

## **6. Assessment**

The comparison between WCAG 2.0 and WCAG 3.0 in terms of accessibility highlights the evolution and advancements made in web content accessibility guidelines. WCAG 2.0, introduced in 2008, has been widely adopted and served as a significant milestone in improving web accessibility for individuals with disabilities. It focuses on four principles: Perceivable, Operable, Understandable, and Robust (POUR), and provides guidelines for making web content more accessible [32].

On the other hand, WCAG 3.0, the latest version that is still in development, aims to build upon the strengths of its predecessor and address the limitations identified in WCAG 2.0. One of the key improvements in WCAG 3.0 is its focus on being more user-centric and inclusive. It aims to consider a wider range of disabilities and user needs, providing more personalized and adaptable experiences. WCAG 3.0 also aims to be more flexible and technology-agnostic, allowing developers to implement accessibility solutions across various platforms and devices [33].

Additionally, WCAG 3.0 incorporates the concept of "accessibility overlays," which can automatically adapt web content to meet specific accessibility needs. This feature aims to simplify the process of making content accessible without compromising its original design and functionality [34].

Overall, WCAG 3.0 represents a significant advancement in web accessibility, taking into account the changing landscape of technology and the diverse needs of users with disabilities. While WCAG 2.0 has laid a strong foundation for web accessibility, WCAG 3.0 is expected to offer more comprehensive and user-centric guidelines to ensure inclusivity on the web for all individuals, regardless of their abilities [35].

## **7. Findings**

The comprehensive examination and comparison between WCAG 2.0 and the evolving WCAG 3.0 unveiled multifaceted insights into the advancements and challenges encountered within web accessibility guidelines. Assessing the effectiveness of WCAG 3.0, the study elucidated substantial improvements over its predecessor. Expert interviews resoundingly acknowledged

WCAG 3.0's pivot towards a more user-centric and inclusive approach, lauding its ability to cater to a broader spectrum of disabilities. The guidelines' personalized and adaptable nature emerged as a notable strength, signifying its potential to significantly augment web accessibility.

However, the research unearthed prevalent challenges impeding the seamless adoption of WCAG 3.0. Technical complexities emerged as a prominent barrier during the transition, necessitating resource-intensive adaptations and technical relearning for web developers and designers. The interpretational nuances embedded in the newer standards of WCAG 3.0 underscored the need for clearer guidelines and documentation, emphasizing potential hurdles in adherence.

User feedback sessions yielded positive sentiments regarding WCAG 3.0 among individuals with disabilities. Notably, users expressed higher satisfaction levels, indicating substantial improvements over previous standards. The integration of features such as descriptive alternative text for multimedia content and enhanced keyboard navigability garnered praise for significantly enhancing web experiences. Nevertheless, users highlighted persisting challenges, underscoring the need for further refinement in specific areas to more effectively address their accessibility needs.

The research underscored the pivotal role of organizational commitment and culture in successful adherence to WCAG 3.0. Organizations fostering accessibility initiatives and actively engaging end-users exhibited notable advancements in implementing the guidelines. This observation accentuates the critical influence of organizational culture and user involvement in enhancing web accessibility practices.

In essence, the findings substantiate WCAG 3.0's evolutionary significance in elevating web accessibility standards. The guidelines' emphasis on accessibility overlays, adaptability to emerging technologies, and heightened focus on user needs portray a concerted effort to bridge existing gaps and accommodate the evolving digital landscape. While recognizing its notable strides, the study emphasizes the necessity for continual refinement, clearer interpretational guidelines, and sustained stakeholder engagement to ensure the realization of a universally accessible digital environment.

## 8. Recommendations

### 9.1 Continual Evaluation and Refinement:

Establish a continuous feedback mechanism involving diverse stakeholders, including users with varied disabilities, developers, designers, and content creators. This iterative approach will aid in refining WCAG 3.0's guidelines, ensuring they remain responsive to evolving user needs and technological advancements.

### 9.2 Enhanced Collaboration and Knowledge Sharing:

Foster collaboration among industry experts, governmental bodies, advocacy groups, and academia to facilitate knowledge sharing and best practices. Encouraging open dialogue and cross-disciplinary collaborations can expedite the dissemination of accessibility strategies and bolster the implementation of WCAG 3.0.

### 9.3 Augmented Training and Educational Initiatives:

Develop comprehensive training programs and educational resources tailored for web developers, designers, and content creators to enhance their understanding and practical application of WCAG 3.0. This could include

workshops, certifications, and accessible online resources to cultivate a more inclusive digital environment.

#### **9.4 Validation Tools and Technical Support:**

Invest in the development and promotion of user-friendly validation tools and technical support mechanisms that aid developers in adhering to WCAG 3.0. Creating accessible design templates, automated testing tools, and robust technical support channels can streamline the implementation process.

#### **9.5 Incentivizing Adherence to Guidelines:**

Implement incentives, certifications, or recognition programs for organizations that demonstrate exceptional adherence to WCAG 3.0. Encouraging compliance through positive reinforcement can catalyze widespread adoption and commitment to accessibility standards.

#### **9.6 Global Harmonization and Standardization:**

Advocate for global harmonization of web accessibility standards and policies to ensure consistency and applicability across diverse regions. Collaborative efforts between international organizations and governments can facilitate the alignment of accessibility guidelines, promoting a more universally accessible digital space.

#### **9.7 Further Research and Development:**

Encourage continued research into emerging technologies and their impact on web accessibility. This includes investigating the integration of WCAG 3.0 principles into novel technological domains such as virtual reality, augmented reality, and artificial intelligence-driven interfaces.

**9.8 Governmental Support and Legal Frameworks:** Encourage governments to enact and enforce policies that mandate WCAG 3.0 compliance for public and private digital entities.

Providing legal frameworks and incentives can significantly drive organizational commitment and investments in web accessibility.

#### **9.9 Education and Awareness:**

Education and awareness initiatives play a pivotal role in fostering a more inclusive digital landscape. To bolster web accessibility, concerted efforts should prioritize comprehensive educational programs targeting developers, designers, and content creators. These programs should focus on raising awareness about WCAG 3.0 guidelines, elucidating their significance, and imparting practical training on their implementation. Workshops, seminars, and online courses specifically tailored to diverse skill levels and roles within organizations can fortify understanding and adherence to accessibility standards. Furthermore, advocating for the integration of accessibility principles in educational curricula across relevant disciplines can cultivate a future workforce adept at creating universally accessible digital content. Collaboration with disability advocacy groups, leveraging their insights and experiences, can enrich educational modules, fostering empathy-driven design approaches. Establishing accessible design as an intrinsic part of technological education and practice is essential for perpetuating a culture of inclusivity and ensuring a sustained commitment to web accessibility.

## **9. Research Limitations**

Despite the comprehensive nature of this study, several limitations merit consideration. Firstly, the research predominantly relied on qualitative data derived from expert interviews, user feedback sessions, and stakeholder perspectives. While these methods offer nuanced insights, a broader quantitative approach could have provided a more



statistically robust analysis, enhancing the generalizability of the findings.

Secondly, the study's scope primarily focused on comparing WCAG 2.0 and WCAG 3.0, limiting the exploration of other potentially influential factors. Factors such as regional disparities in web accessibility initiatives, varying organizational capacities, and differing levels of technological infrastructure among different sectors were not extensively examined, which might have offered additional dimensions to the analysis.

Furthermore, the research primarily centered on user experiences and expert perspectives within specific contexts, potentially overlooking the broader implications across diverse user demographics or global settings. A more expansive study encompassing a wider array of user groups and organizational structures could have provided a more holistic understanding of the challenges and opportunities in implementing WCAG 3.0.

Additionally, the study's reliance on self-reported data from expert opinions and user feedback sessions might introduce biases or subjective interpretations. Users' feedback, although valuable, might not comprehensively represent the entire spectrum of users with disabilities, potentially leading to a skewed understanding of their diverse needs.

Lastly, as WCAG 3.0 remains in the draft stage as of the research period, the findings might not fully capture its eventual impact upon final release and widespread adoption. Future developments or alterations to the guidelines might render some observations or conclusions subject to change.

## 10. Conclusion

In examining the evolution from WCAG 2.0 to WCAG 3.0 and their impact on web accessibility, this research illuminates a critical journey toward creating a more inclusive digital environment. WCAG 2.0 undeniably served as a cornerstone in advancing web accessibility, providing foundational guidelines that raised awareness and initiated inclusive design practices. However, the dynamism of technology and the evolving needs of users with disabilities necessitated a more adaptable and user-centric approach, which WCAG 3.0 endeavors to address.

The comparative analysis between these iterations delineates WCAG 3.0 as a significant advancement in promoting web accessibility. Its emphasis on personalized, adaptable experiences, and inclusivity across diverse disabilities reflects a conscientious response to an evolving digital landscape. Introducing novel concepts such as accessibility overlays signifies a step forward in simplifying the accessibility implementation process without compromising original design integrity.

User feedback and expert insights validate the positive strides taken by WCAG 3.0, acknowledging its efficacy in enhancing web experiences for individuals with disabilities. Notwithstanding its strengths, identified challenges in implementation, interpretation complexities, and varying degrees of understanding among stakeholders underscore the necessity for continual refinement and comprehensive awareness.

The recommendations derived from this research advocate for ongoing collaboration, knowledge exchange, augmented education, technical support, and incentivizing compliance. These measures, when systematically adopted, have the potential to augment the assimilation and efficacy of WCAG



3.0, propelling a more universally accessible digital domain.

In essence, the journey from WCAG 2.0 to WCAG 3.0 encapsulates a continuum of progress toward fostering inclusivity on the web. Embracing the insights garnered from this research, stakeholders

can chart a course to create a more equitable, accessible, and user-centric digital landscape. The vision of a universally accessible web remains within reach, contingent upon sustained commitment, collaborative efforts, and continual evolution to meet the diverse needs of all individuals, irrespective of abilities.

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